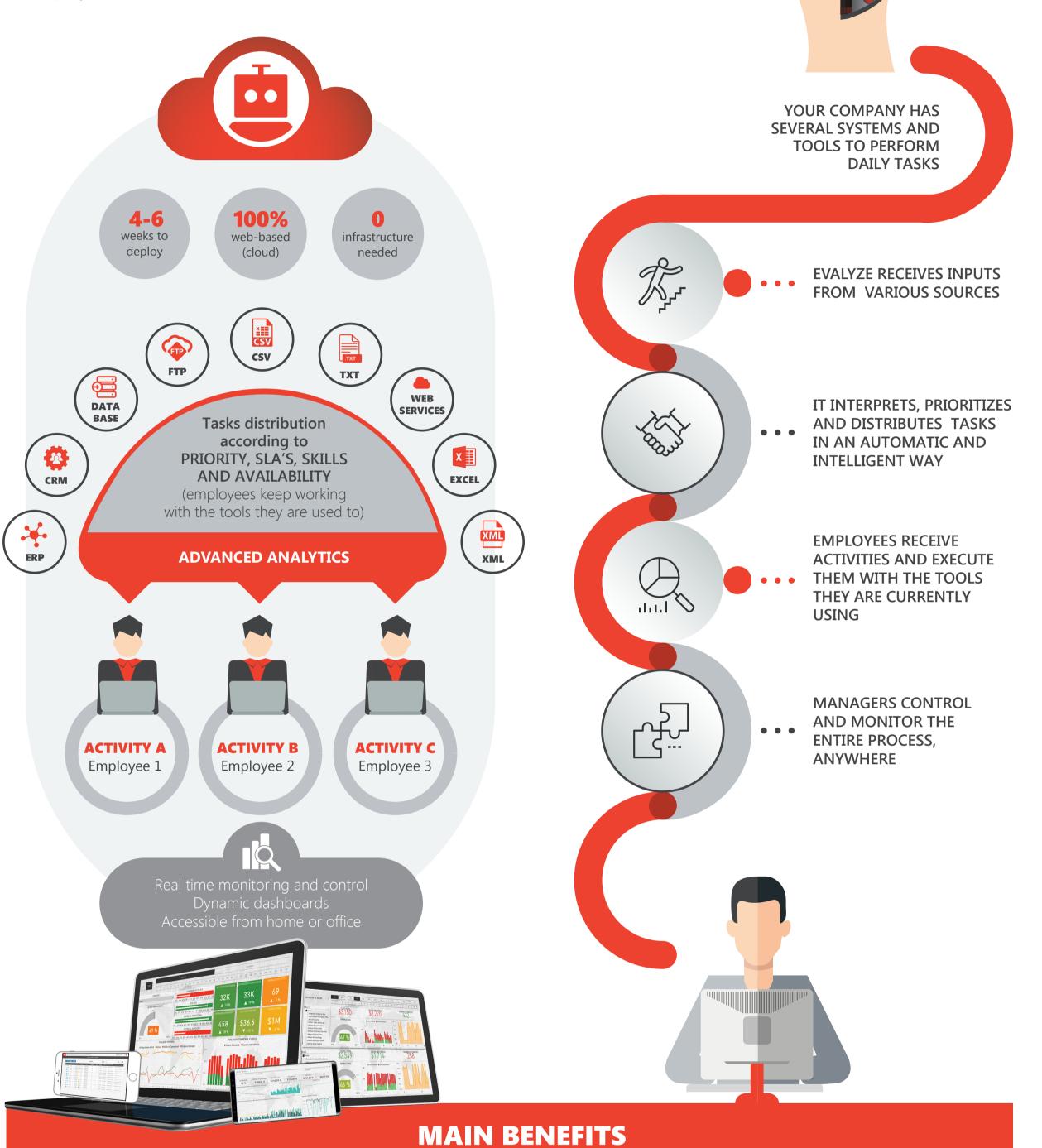


Give more **Intelligence TO YOUR OPERATIONS**

Evalyze is an operations management platform that uses Artificial Intelligence algorithms to automate and optimize the distribution, prioritization and monitoring of activities, resulting in a productivity increase of more than 30% in all operations implemented. Cloud-based, 100% web and fully customizable, the solution is easy to deploy and scale.





INCREASED PRODUCTIVITY

Operational Efficiency

Achieved through the automation of tasks and the underlying benefits of real-time monitoring and control, resulting in a greater team commitment.

• Resources Allocation Efficiency

Measuring idleness levels and Artificial Intelligence algorithms allow to improve the Capacity Planning process, optimizing the number of required operators.

• Effectiveness

The rigorous control of effectiveness allows to identify gaps and act to improve this metric.



2. BETTER CUSTOMER SERVICE

SLA's Compliance

The intelligent engine distributes priority activities without allowing operators to choose them, ensuring SLA's compliance. • Customer Satisfaction

The reduction of errors and nonconformities, the standardization of processes and the suggestion of response for each distributed activity guarantee a better service level, reflected in a greater satisfaction of the final customer.

closer

WE CAN ALSO INCREASE YOUR OPERATIONS PRODUCTIVITY AND WE CAN EASILY PROVE IT. **CONTACT US!**

evalyze@closer.pt | + 351 217 957 426 | www.evalyze.com